

The Role of Hospitality Certificates in the Relationship between Training and Education and Competency

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ABSTRACT The acquisition of certificates has been considered as the key in promoting self-competitiveness in modern society, where the hospitality industry and the banking industry appear to have the most requirements for relevant certificates. By reviewing the past literature studies on certificates, the definitions, functions and specialties for statutory demands, such as for doctors and teachers, were studied most, but there has been a lack for non-statutory demands, especially on hospitality. This study aims to discuss the trend of the public acquiring certificates so as to verify their effectiveness. The research findings show the effectiveness of some certificates. Nevertheless, the experiences and educational backgrounds should be emphasized, rather than only pay attention to the acquisition of certificates.